

# Rapid Response Computer Aided Dispatch



## Description

Rapid Response is a comprehensive dispatching system that coordinates alarm messages with relational databases to provide extensive location and dispatch data. The program can be run independently or can be connected to the Vision 21 System Processor automatic call generation.

When an alarm is received from the Vision 21 System Processor, the program automatically prints the associated box, zone and location data and sounds an audible indicator to alert the dispatcher. Upon acknowledgement, an incident number is automatically assigned and a recommended dispatch list is displayed based on the alarm location and received message type. This list is supplemented with a move up list when equipment is unavailable as well as an updated dispatch list when the alarm is upgraded. Equipment can be assigned from the recommended list, a list of available equipment or the complete equipment list. The dispatcher can enter notes with a timestamp to be saved with each call.

Additionally, the dispatcher has quick access to the preplan database that contains detailed information about the location, structure, protection, devices, contacts and onsite hazardous materials, as well as a graphic image. Rapid Response includes a block database for common location and dispatch information shared by a group of preplans, a hydrant database and an equipment database. Entering data is simplified by allowing data to be copied from one record to another. Also available is one click access to an electronic copy of the *Canutec Emergency Response Guidebook*.

Rapid Response allows the dispatcher to maintain an Out of Service list for boxes being tested or serviced. The program issues periodic reminders to help prevent boxes from being inadvertently left on the list.

All program actions and changes in status are logged to a log file for later reference and archiving. The log file can be searched, saved and printed.

## Features

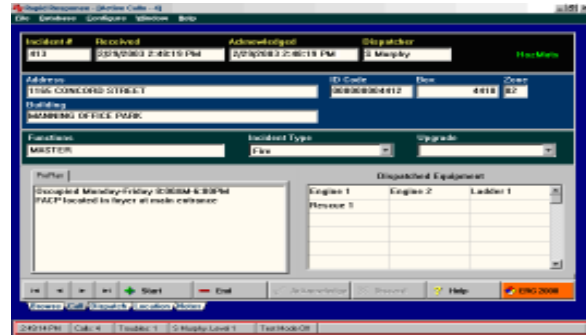
- Windows based
- Interfaces with Vision 21
- Manual or automatic call generation
- Equipment move up lists for dispatch
- Procedures and updated equipment lists for alarm upgrades
- Device information for addressable panels
- Automatic status change logs
- PrePlan, Block, Hydrant and Equipment databases
- Graphics for each PrePlan
- *Emergency Response Guidebook*
- Maintains a daily activity file
- Out of Service list



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## Screenshots

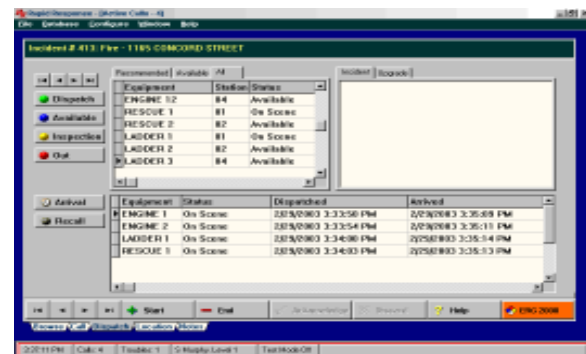
The **Active Call Page** provides basic location and incident data to give the dispatcher a brief overview of a call's status.



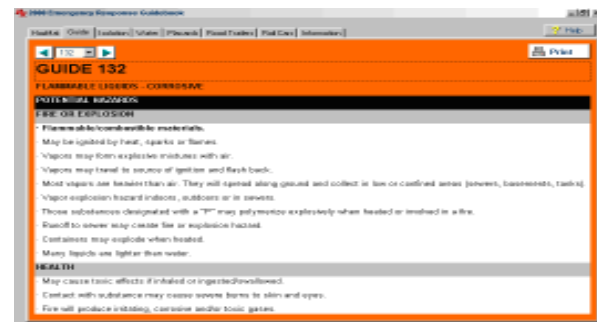
The **PrePlan Image Page** displays imported graphic images that can show a specific building, zone within a building, area map etc. It is part of the PrePlan database that provides extensive information regarding a site's location, structure, protection and contacts.



The **Dispatch Page** shows the current equipment status and provides the means for selecting from a list of recommended, available or all equipment for dispatching to the currently selected call.



The **Guide Page** is part of the *Emergency Response Guidebook*. It is supplied along with the HazMat database, Table of Initial Isolation and Table of Water Reactive Materials to provide an electronic means of viewing hazardous materials and emergency procedures.



## System Requirements

Windows XP or newer  
Pentium III, 350 MHz  
128 MB Ram  
20 MB free disk space  
RS-232 Serial port (for Vision 21 connection)

## Recommended

Sound Card  
Continuous paper feed printer  
Single sheet feed printer



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